

Prepare your System for EventBuilder Video Streaming

EventBuilder is a video streaming platform. To join successfully, you will need the following:

1. A supported operating system on your PC or device
 - Windows 7 or higher
 - Mac OSX
 - Android 4.2 or higher
 - iOS 6 or higher
2. A supported browser
 - Internet Explorer 9 or higher
 - Google Chrome
 - Mozilla Firefox
 - Safari
3. Flash Player
 - Test here: <http://www.adobe.com/software/flash/about>
 - Install here: <http://get.adobe.com/flashplayer>
4. Internet bandwidth *per person* of 1mbps for high quality or 500kbps for normal quality
5. A direct connection outside of a VPN or remote desktop application. The video stream must be viewed directly.

Once you have confirmed the 5 items above, please test your system here:

<http://educationservices.eventbuilder.com/systemtest>

- If you can see the video on the test page, your system is configured correctly to play video
- On the bottom of the test page is a firewall test. Confirm that one of the ports shows a successful test.
- Here is a sample of a successful test on all ports:

```
RMTP Default Success 0.4s
RMTP Port 1935 Success 0.4s
RMTP Port 80 Success 0.4s
RMTP Port 443 Success 0.4s
RTMPT (Tunneling) Default Success 0.7s
RTMPT (Tunneling) Port 80 Success 0.7s
RTMPT (Tunneling) Port 443 Success 0.7s
RTMPT (Tunneling) Port 1935 Success 0.7s
```

If you do not have a successful firewall test, please provide this document including the following network configuration information to your IT department or network administrator.

Network Configuration Notes

- Proxies/filters whitelist *.eventbuilder.com and *e2c.com
- Firewalls : 80, 443, 1935 open
- IP : whitelist *.eventbuilder.com, e2c.com and <http://eventbuilder.videocdn.scaleengine.net>

Additional questions? Please contact MSEdSupp@microsoft.com