



## NGS Core Values

*The NGS Core Values will be incorporated into everything the organization does. They will play a role in the decision making process, guide our interaction with stakeholders and the public at large, and be prominent in the NGS recruitment process.*

**Customer Focus:** We believe customer needs and feedback are essential to ensuring the quality of our products and services.

**Excellence:** We strive to achieve and maintain national and international expertise and leadership with regard to the science and application of precise positioning.

**Responsiveness:** We strive to be prompt and decisive in responding to new situations and developments.

**Respect:** We treat all people fairly, and foster a culture of respect and integrity for our employees, and customers.

**Creativity:** We embrace new ideas, technologies, and methodologies to improve efficiency and productivity related to our mission.

**Accountability:** We take responsibility for our actions, policies, deliverables, and outcomes, and honor our commitments.

### ***What Core Values Do ...***

- *Set standards for expected behavior and conduct*
- *Promote trust, teamwork, collaboration and engagement*
- *Provide consistency in operations, actions, and decisions with customers and colleagues*
- *Define organizational culture*
- *Allow us to respect who we are and what we've become*
- *Underlie every dimension of effective leadership*

### ***What can you do ...***

- *Know the Core Values*
- *Model the Core Values*
- *Refer to the Core Values during offsites, briefings, and other events*
- *Every decision that is made by an employee should pass the Core Values test: "How well does this decision follow NGS Core Values?"*